

APPROVED
BY ISEC NAS RA SCIENTIFIC COUNCIL
23 January 2014 no 56 meeting
CHAIRPERSON
_____ A. SARGSYAN

**REGULATION
ON GRADUATE SATISFACTION SURVEY ON
STUDY PROGRAM BY INTERNATIONAL
SCIENTIFIC-EDUCATIONAL CENTER OF NAS RA
YEREVAN 2014**

1. General Provisions

- 1.1. The regulation on graduate satisfaction survey from the education provided by ISEC NAS RA (hereinafter the graduate satisfaction survey) lays down the procedure of assessing the effectiveness of the education and the quality of the educational processes by ISEC NAS RA graduates.
- 1.2. Graduate satisfaction surveying is one of the most important components of ISEC internal quality assurance system.
- 1.3. Graduate satisfaction surveying regulation is approved, as well as amended and supplemented by QA Department of ISEC NAS RA.

2. Conducting graduate satisfaction survey

- 2.1. Graduate satisfaction survey is conducted at the end of the final academic year at Master studies.

- 2.2. Graduate satisfaction survey is conducted by QA Department of ISEC NAS RA.
- 2.3. When receiving a diploma, the graduates receive the questionnaire from QA Department, complete it and hand it to QA Department.
- 2.4. Graduate satisfaction survey is conducted with the questionnaire attached to this Regulation (Appendix 1 and 2), where the graduate circles the answer, which reflects his/her opinion most correctly and adds comments, if needed.
- 2.5. Graduate satisfaction survey doesn't mention any names. If graduates want, they can write down their names.

3. Processing and Preserving Graduate Satisfaction Survey Results

- 3.1. Graduate satisfaction survey results are processed by the leading specialist of QA Department of ISEC NAS RA.
- 3.2. Corrections made in the questionnaire are not taken into account.

4. Using Graduate Satisfaction Survey Results

- 4.1. The results of student satisfaction survey are discussed at the chairs, if needed, also in other divisions to develop and implement measures aimed at improving quality in different aspects of the activities of the International Scientific-Educational Center of NAS RA.

**INTERNATIONAL SCIENTIFIC-EDUCATIONAL CENTER
OF NAS RA
GRADUATE SATISFACTION SURVEY ON STUDY PROGRAM
(FULL-TIME)**

ISEC NAS RA seeks to continuously review and improve its teaching and learning quality. The aim of this questionnaire is to give an opportunity to the faculty staff of ISEC NAS RA to take into consideration the graduates' opinions when reviewing the curriculum. Your answers are very important and valuable for us, while completing the questionnaire will take only several minutes.

Comments (Points 14-16) should be constructive and reliable. The summarized information of the survey will be discussed at the chairs and Center's relevant structures to ensure the feedback with the graduates.

When answering to questions 1-13, please select the answer which reflects your opinion most closely.

Please, write comments to questions 14-16.

After each question you can make additional comments, if needed.

Name of study program (specialization)	
Years of study	
Graduate's current employment place	
Graduate's current employment nature	

1. Study program and teaching methods enable obtaining sufficient theoretical knowledge needed for professional activities				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional comments				
2. Study program and teaching methods enable obtaining practical skills				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional comments				
3. Study program and teaching methods enable forming practical problem-solving skills				

Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
4. Study program and teaching methods enable forming organizational skills				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
5. Study program and teaching methods enable obtaining sufficient skills to use software and applied programs				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
6. Study program and teaching methods enable obtaining sufficient knowledge in foreign languages, as well as to use them in their professional activities				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
7. General courses have staff with sufficient qualifications				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all

Additional Comments				
8. Subject-specific courses have staff with sufficient qualifications				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
9. Student knowledge assessment methodology is objective				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				

10. Internship enabled improving professional knowledge and practical skills				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
11. The profile of the enterprise selected for the internship was relevant with the topic of Master's thesis and professional orientation				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
12. Laboratories/specialized classrooms are sufficiently equipped with equipment				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
13. The study program has sufficient professional literature and lecture notes (including electronic) and other learning materials				
Completely agree	Agree	Difficult to answer	Don't agree	Don't agree at all
Additional Comments				
14. What were you most satisfied in your study program? (courses, teaching methods, assessment system, teaching and laboratory bases, application of information technologies, the level of the faculty staff, selection of internship places, classroom and laboratory equipment etc).				

Comment1)	
Comment2)	
15. What were you least satisfied in your study program? (courses, teaching methods, assessment system, teaching and laboratory bases, application of information technologies, the level of the faculty staff, selection of internship places, classroom and laboratory equipment etc).	
Comment1)	
Comment2)	
16. What kind of amendments would you suggest in this study program?	
Comment	

If you wish, you can mention your first name and last name

Date ' ____ ' _____ 201 .

Thank you for participating in the survey.

**INTERNATIONAL SCIENTIFIC-EDUCATIONAL
CENTER OF NAS RA
GRADUATE SATISFACTION SURVEY ON STUDY PROGRAM
(PART-TIME)**

Name of study program (specialization)	
Years of study	
Graduate's current employment place	
Graduate's current employment nature	

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When answering to questions 1-13, please select the answer which reflects your opinion most closely.

Please, write comments to questions 14-16.

After each question you can make additional comments, if needed.

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Comment	

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